Enabling GDPR/Schrems II Compliance

Data protection for cross-border data transfers

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Introduction

The ruling of the European Union Court of Justice in the Schrems II case has made the transfer to global cloud services by EU/EEA organizations significantly more complicated. This is also true for transfers from Switzerland to third countries with a non-adequate data protection level, which are countries as outlined on the list of the Federal Data Protection and Information Commissioner (FDPIC).

This whitepaper demonstrates how ShardSecure's patented approach to data protection helps organizations satisfy specific requirements for cross-border data transfers and GDPR-compliant processing of personal data in cloud services as recommended by the European Data Protection Board (EDPB). ShardSecure’s approach solves the Use Case 5 Requirements of the EDPB for data at rest.

Schrems II ruling and its implications for cloud adoption

On 16 July 2020, the Court of Justice of the European Union (“the Court”) invalidated the EU-US Privacy Shield adequacy decision in its Case C-311/18 Data Protection Commissioner v Facebook Ireland Limited and Maximillian Schrems (called the “Schrems II case”). The Court also cast doubt over the extent to which data transfers from the EU and the EEA to the US (and to other jurisdictions with data protection laws not corresponding to EU-level data protection) could be legitimized by the European Commission’s Standard Contractual Clauses (SCC). The Court upheld the general validity of SCCs as a transfer tool but stressed that SCCs must be supplemented by technical or organizational safeguard measures if the laws or practices of the third country impinged on the effectiveness of those SCCs. The reason for this being that an agreement between the parties, such as the SCCs, could not provide both sufficient protection against regulatory inspection based on the Foreign Intelligence Act (FISA), section 702, and from the infringement of the fundamental right of free course of law based on the Charter of Fundamental Rights of the European Union for European data subjects.

The implications of the Schrems II ruling for cloud adoption were groundbreaking. The Court’s repeal of the EU-US Privacy Shield adequacy invalidated the entire legal basis for free data flows to the US. Additionally, SCCs and other GDPR-approved transfer tools were not always legally valid without the implementation of supplementary measures. Overnight, many organizations found themselves in limbo, struggling to balance operational efficiency and information security with privacy and regulatory compliance.

The Swiss implications of that ruling were less severe. The basic principle remains that, in line with the Swiss Federal Act on Data Protection (FADP), "adequate" and in future "appropriate" protection, which corresponds to a risk-based approach, is sufficient. According to Article 6 Paragraph 2, FADP disclosure to unsafe third countries only requires "adequate" protection, as opposed to the exclusion of any risk. In line with this approach, a contract suffices as protection according to the will of the legislator, even though contracts are known not to protect against access by foreign authorities. As such, an exclusion of every theoretical risk is not required. However, it is worth keeping in mind that the risk associated with cloud projects is to be examined in each concrete individual case.

Split or multi-party processing – an EDPB-recommended supplementary measure (Use Case 5)

On 18 June 2021, the European Data Protection Board (EDPB) adopted recommendations on the measures that supplement transfer tools to ensure compliance with EU-level data protection. These recommendations, which came in

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1 Use case 5, p.33 no 92 section 1 (https://edpb.europa.eu/system/files/2021-06/edpb_recommendations_202001vo.2.0_supplementarymeasurestransferstools_en.pdf)
the form of general rules and use cases, clarified the duties of data exporters in international data transfers and expanded on which measures did and did not suffice to supplement the transfer tools, including the SCCs. Below, we will explore those general rules of transfer so that it is clear how microsharding covers the Use Case 5 requirements set out by the EDPB.

Use Case 5 explicitly refers to “split or multi-party processing” as a generally acceptable supplementary measure unless any of the processors require access to data in the clear. Splitting information into smaller pieces prior to transmission and distributing those pieces across multiple processors, locations, and jurisdictions in such a way that no piece can be reconstructed by a single processor will effectively eliminate the risk of the laws and practices of third countries impinging on the safeguards of the SCCs and other approved transfer tools.

General rules for cross-border transfers by the EDPB as well as the FDPIC:

1. **Mapping transfers**

   First, companies are required to “know your transfers” and map where their data goes. Splitting data into bits and pieces in the microsharding process and distributing them across multiple locations might sound counterintuitive to a thorough mapping of transfers. However, due to the microsharding process, the information cannot be related to a data subject.

2. **Verifying the transfer tool**

   The transfer tool needs to be assessed on a case-by-case basis to determine whether it is suitable for the country of destination.

3. **Assessing of the transfer destination**

   EDPB’s guidance recommends assessing the laws and practices in the country of transfer destination to ensure they will not infringe on an individual’s rights, especially with respect to access of personal data by authorities.

   Bearing in mind the Use Case 6 requirements of the EDPB — according to which, if access to data in the clear is needed, there is no technical mechanism to prevent the risk involved in such access — we suggest having a detailed conversation about the scope of your transfer and what scenarios microsharding serves to cover.

4. **Identify supplementary measures**

   In its list of Use Cases, the EDPB lists examples of supplementary measures to be considered under Step 4. The EDPB stresses that any supplementary measure may only be deemed effective in the meaning of the Schrems II judgment if and to the extent that it — by itself or in combination with others — addresses the specific deficiencies identified in your assessment of the third country’s laws and practices applicable to your transfer.

   Insofar as the EDPB and the FDPIC recommend identifying and adopting supplementary measures when necessary to bring the level of protection of the data transferred up to the EU standard of essential equivalence, microsharding and split or multi-party processing can make the respective transfer and processing safer.

5. **Formal procedural steps**

   The EDPB advises taking any formal procedural steps, which the adoption of your supplementary measure may require, depending on the Article 46 GDPR transfer tool you are relying on. These steps might include, for instance, the approval of company-internal Binding Corporate Rules (BCRs) as a basis for transfer.

6. **Re-evaluation and monitoring**

   Re-evaluate at appropriate intervals the level of protection afforded to the personal data you transfer to third countries and monitor if there have been or will be any adopted Clause 5 developments that may affect it
Addressing Use Case 5 with Microshard Technology

ShardSecure’s Microshard technology is a split processing technology that easily can be deployed in a multi-party processing environment. By using Microshard technology, any organization can process and store any type of data anywhere while staying compliant with the GDPR and the Schrems II ruling.

Below we show how microsharding could be implemented to satisfy the requirements of Use Case 5.

Use Case 5 Scenario Requirements

First, you will meet the EDPB requirements if a data exporter processes personal data in such a manner that it is split into two or more parts, each of which can no longer be interpreted or attributed to a specific data subject without the use of additional information.

How ShardSecure Helps

Microsharding was created for the express purpose of preventing any unauthorized user or entity from reconstructing or identifying the original data from microsharded data. The function of microsharding is to break data into very small portions (microshards) to rearrange and mix those microshards across multiple logical containers, and to store those containers in multiple customer-owned locations.

The number and location of storage locations is user-configurable; we recommend a minimum of four storage locations. Theoretically, there is no upper limit to the number of storage locations that can be used, though we do recommend a maximum of ten.

Figure 1: Sample of a container of microsharded data

In the unlikely scenario that an unauthorized user is able to gain access to the microsharded data from every storage location for a given data set, that data set alone is insufficient to reconstruct the microsharded data. There are multiple reasons for this:

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2 Use case 5, p.33 no 92 section 1 (https://edpb.europa.eu/system/files/2021-06/edpb_recommendations_202001vo.2.0_supplementarymeasurestransferstools_en.pdf)
1. The microsharding process strips filenames, file extensions, and all other data or metadata that indicates how to reconstruct microsharded data. Each container of microshards is also given a random alpha-numeric name. Therefore, it is not possible to identify which containers were derived from which original data.

2. The original data may be shredded into microshards as small as four bytes, each of which would contain only one to four characters. The size of the microshards is also user-configurable, so it is not possible for an unauthorized user to know how many characters represent a portion of original data.

3. The microsharding process may also use decoy or false data to further complicate unauthorized reassembly. Whether to use decoy data at all, and how much to use, is also user configurable.

4. The ShardSecure solution includes a user-configurable policy engine that may be used to customize the size of the microshards, the amount of decoy data (if any), the number of containers to use, and more.

There are multiple components that are kept within the ShardSecure solution that must be used in concert with both each other and the complete data set in order to reassemble any microsharded data. These other components are not stored with the microsharded data.

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You will meet the EDPB requirements if each of the pieces is transferred to a separate processor located in different jurisdictions.

**How ShardSecure Helps**

The ShardSecure engine policies may be configured to store the Microshard containers in different jurisdictions. These containers may be distributed across different regions of a single cloud provider, across multiple cloud providers, or across a hybrid mix of on-premises storage and one or more cloud providers. This helps to ensure that no one location contains all the pieces of any given container.

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You will also meet the EDPB requirements if the processors optionally process the data jointly, e.g. using secure multi-party computation, in such a way that no information is revealed to any of them that they do not possess prior to the computation.

**How ShardSecure Helps**

Microsharding was developed to protect data at rest and to keep control of the data in the hands of the data owner. The process, as described throughout this document, ensures that data access by unauthorized users is unintelligible and of no value to those users. Therefore, in the context of our response where the processors are cloud providers, processors will only be granted access to data that the data owner specifically allows through the means that they see fit.
You will meet the EDPB requirements if the algorithm used for the shared computation is secure against active adversaries.

**How ShardSecure Helps**

Microshard technology does not use any mathematical computation and therefore cannot be reversed or decoded. Our source code is also protected by microsharding to help prevent supply chain attacks.

Additionally, you will meet the EDPB requirements if the controller has established by means of a thorough analysis of the data in question, taking into account the missing pieces of information that the public authorities of the recipient countries may be expected to possess and use, that the pieces of personal data it transmits to the processors cannot be attributed to an identified or identifiable natural person even if cross-referenced with such information.

**How ShardSecure Helps**

The distributed containers have no notion of where the other containers are located, nor do they contain any information on the original data object that would aid in reassembly. With data pseudonymization, re-identification of a data set stored in a specific location is possible; with microsharding, it is not. Microsharded data cannot be re-identified by an unauthorized user even if its storage location is accessed.

Finally, you will meet the EDPB requirements if there is no evidence of collaboration between the public authorities located in the respective jurisdictions where each of the processors are located, which would allow them access to all sets of personal data held by the processors and enable them to reconstitute and exploit the content of the personal data in a clear form in circumstances where such exploitation would not respect the essence of the fundamental rights and freedoms of the data subjects. Similarly, public authorities of either country should not have the authority to access personal data held by processors in all jurisdictions concerned.

**How ShardSecure Helps**

The number and geographic location of the storage locations of microsharded data are both user-configurable and, therefore, within the data owner’s control to distribute as they see fit or as is required. It is also possible for data owners to easily move their microsharded data from one storage location to another, whether that be between regions of a single cloud provider, between different cloud providers, or from a cloud provider to on-premises storage.

These capabilities give the data owners the ability to distribute their microsharded data across whichever jurisdictions they see fit.

What is important to note is that, as described throughout this document, microsharded data is unintelligible and of no value to unauthorized users. Merely accessing all of the microsharded data for a given organization is not sufficient to
reconstruct the original data. Nor is it possible for an unauthorized user to deploy their own instance of ShardSecure to reassemble a third party’s microsharded data. (Please see “Integrity and Availability of Microsharded Data.”)

**Microshard™ Technology: A Brief Overview**

ShardSecure’s Microshard technology helps to ensure privacy, security, and resilience for data at rest in hybrid- and multi-cloud environments. The microsharding process, described in detail below, helps to ensure that microsharded data is unintelligible and of no value to any unauthorized user.

The solution is a software-based virtual cluster that customers may operate on-premises, in their private cloud, and/or in the public cloud. The solution functions as an abstraction layer between a customer’s application servers and a customer’s hybrid-cloud or multi-cloud storage. At no time is customer data stored in or accessed (“read”) by the ShardSecure solution.

The frontend appears as simple cloud storage via an API and as network storage via an iSCSI module. Applications simply save data to storage as usual, but the data is passed through the microsharding engine, described below, before being stored. The backend distributes the microsharded data to multiple customer-owned storage locations.

The microsharding process itself consists of three main steps: **Shred. Mix. Distribute.**

**Shred**

The technology compresses and then digitally shreds data into small fragments known as microshards. The size of the microshards is user-configurable and may be as small as four bytes. The result is that the microshards are too small to contain any personal identifiable information (PII) or other sensitive data.

**Mix**

The microshards are next mixed into multiple logical containers known as Microshard containers, which are files containing a subset of microshards. A user-configurable amount of decoy data can also be included to complicate unauthorized reassembly, and file names, file extensions, and metadata are removed.
Distribute

The Microshard containers are then distributed to multiple customer-owned storage locations. These may be spread across multiple cloud providers, multiple regions under a single cloud provider, and/or hybrid environments.

A Microsharding Example

Consider a 1 MB text file that will be microsharded into four-byte microshards. Depending on the encoding standard used for the file, the result will be over 262,000 one-to-four-character microshards — and including decoy data will only increase this number. The microsharded data will be mixed into multiple logical containers and distributed across multiple locations. No sequential pieces will be stored in the same location.

If an unauthorized user were able to collect all the microsharded data from their various locations for this one file, there would be trillions of possible combinations to try, making it virtually impossible to reconstruct.

Reassembly of Microsharded Data

Reassembly of microsharded data is essentially a reversal of the microsharding process. The solution keeps track of all storage locations as well as the order of the microshards for all microsharded data. It is important to understand that the instructions used for reassembly are stored securely in multiple locations, and all the instructions must be used in combination to reassemble the microsharded data. (Please see the “Integrity and Availability of Microsharded Data” section below for more information.)

When a user opens a file, the microsharding engine retrieves the Microshard containers for that file from storage, reassembles the microshards into their proper order while ignoring any decoy data, and returns the complete file to the requesting application for the user. This is done in real-time and in parallel and imposes no notable latency.
It is worth noting that each time a file is saved, and therefore microsharded, the order of the microshards and their distribution will change. This prevents an unauthorized user from monitoring for minute changes in the microsharded data that may indicate commonly updated data fields, for instance. Where the entire file is microsharded and the order and distribution of the microshards varies each time the file is saved, it becomes impossible to identify specific portions of the data.

**Integrity and Availability of Microsharded Data**

The solution performs multiple data integrity checks and reconstructs microsharded data in real-time if any of the microsharded data should fail one of those checks. This capability helps to ensure that any tampering with the data at rest, including encryption by ransomware, is reversed and that business operations can continue unimpacted.

Microsharded data is also able to withstand storage service outages and unauthorized deletion. In both cases, the microsharding engine is able to reconstruct the missing data in real-time, supporting business continuity.

A common question is whether an unauthorized third party could install their own instance of ShardSecure in order to reassemble the microsharded data of a targeted organization. The answer is no.

There are three components required to reassemble microsharded data: the locations where the Microshard containers are stored, the correct order of the microshards for any given data, and access to all the data storage locations. The components that track storage locations and the order of the microshards are encrypted and have additional security safeguards.

Together, these components create a combination that is unique to each installation. Therefore, it is not possible to deploy a new instance of ShardSecure to reassemble the data microsharded by another instance. For instance, if an unauthorized user had gained possession of all the microsharded data from customer A, that unauthorized user could not deploy a new instance of ShardSecure and reassemble customer A’s data.

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Reference documents:

ShardSecure Whitepaper:

ShardSecure Microsharding Patent Asset:
https://patents.justia.com/patent/20200143074

ShardSecure Web site:
https://shardsecure.com/

EU GDPR: